



# NEWS

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## Minnesota's Cold Weather Rule takes effect Oct. 15

DULUTH, MN - Minnesota Power reminds its residential customers who may have trouble paying their energy bill that the Cold Weather Rule takes effect Monday, October 15. The Cold Weather Rule is designed to help protect residents from service disconnection during the winter – provided they contact Minnesota Power to ensure that protection.

Under the rule, all residential customers are protected from service disconnection from October 15 through April 15 provided the disconnection would affect the customer's primary heating source.

The Cold Weather Rule does not prevent winter shut off. Customers who receive a shut off notice during the winter months are advised to act promptly and **contact Minnesota Power to set up a payment plan.**

State funds are currently available for energy assistance this heating season and Minnesota Power will refer customers to community energy assistance programs as needed. One such program is our Customer Affordability of Residential Electricity (CARE). To learn if you qualify for CARE (which begins October 1 each year and is limited to the first 5,000 eligible customers), visit [www.mnpower.com](http://www.mnpower.com) and click on the CARE button. Tips on how to save energy and lower monthly bills, are available through Minnesota Power's energy conservation program, Power of One, at this link: [www.mnpower.com/powerofone](http://www.mnpower.com/powerofone)

Minnesota Power's residential customers recently received detailed information about the Cold Weather Rule with their energy bills. For more information, contact Minnesota Power's 24-hour residential customer service line at **218-722-2625** or **1-800-228-4966**.

Minnesota Power, an ALLETE company, supplies electric service to 144,000 retail customers, 16 municipalities and some of the largest industrial customers in the United States.

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